

Open Source System Integrator Forum

Bill McCluggage – Deputy HM Government CIO & Director of ICT Strategy and Policy Qamar Yunus – Government Open Source Lead Daniel Stacey – Government Open Source Advisor

21st February 2011

Making government work better

Agenda

- 1. Welcome and Introductions Chair
- 2. Purpose of Meeting DS
- 3. ICT Strategy Open Source in Government B McC
- 4. Government Actions around Open Source QY/DS
- Challenges faced by System Integrators in Open Source -All
- Opportunities for System Integrators around Open Source GT/All
- 7. Next steps Chair
- 8. Questions

2. Purpose of Meeting

- To communicate Government strategy on Open Source
- How we propose to action it
- How it will impact System Integrators
- What help do we need from System Integrators
- Understand Challenges faced by System Integrators

3. Where does open source fit in the Government's ICT Strategy?

Coalition Programme for Government

"We will create a level playing field for opensource software and enable large ICT projects to be split into smaller £100m components."

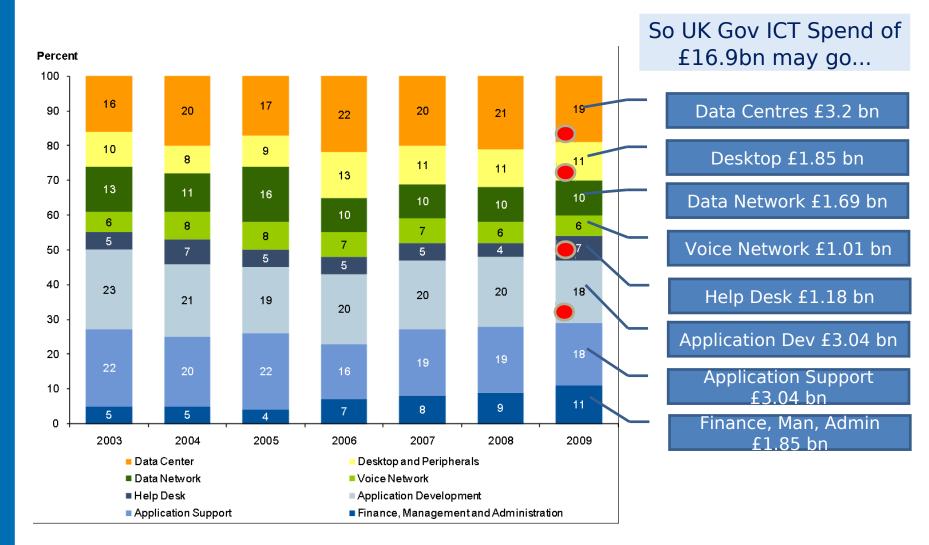
"We will take steps to open up government procurement and reduce costs; and we will publish government ICT contracts online."

Coalition Programme for Government

"The days of the mega IT contracts are over, we will need you to rethink the way you approach projects, making them smaller, off the shelf and open source where possible."

Francis Maude MP, Minister for the Cabinet Office, 2nd December 2010

So where is Government likely to spend on Open Source?



Source Gartner analysis January 2010

Open Source:

Update the procurement process

Educate the user

Expect System Integrators to supply

BASIC PREMIS:

LOTS

OF REALLY GOOD

OPEN SOURCE SOLUTIONS

KICKING AROUND!







But we can't buy what you don't offer!



'£'



GOVERNMENT, USERS, SYSTEMS INTEGRATORS & OPEN SOURCE COMMUNITY



OPEN SOURCE PRODUCTS & SERVICES



We expect to see:

Evaluated Open Source solutions in all future proposals
Open standards & interoperability as key components
Open source solution & services normal practice
Cheaper and more effective solutions

4. Government Actions around Open Source

Why Open Source ?

- The Coalition Programme for Government
- Interoperability via compliance with open standards
- Improve Integration and Customisation
- Departmental autonomy over information
- Compliance with Open Standards
- Freedom from vendor lock in
- Reduce licence costs and potential total cost of ownership
- Allows government to be best placed to adopt new technologies in the future
- Save money

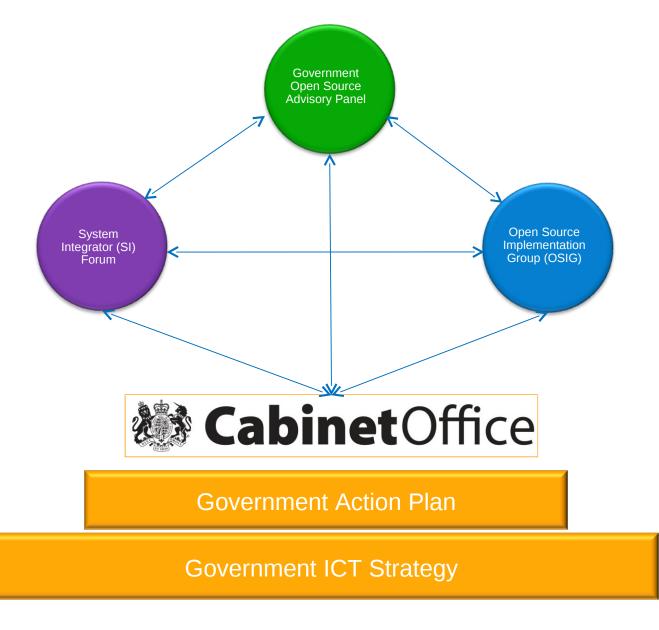
4. Government Actions around Open Source

Does it save money ?

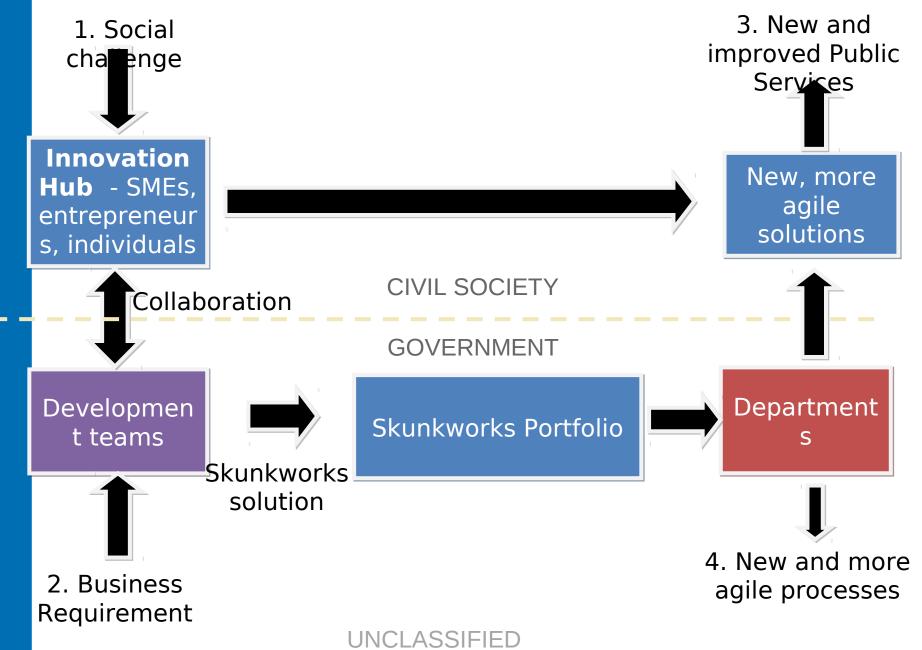
The examples cover saving in the desktop, web presence and back end infrastructure.

- The Bristol City Saving 50%
- ESR Technology Saving 78%
- Yell Saving 95%
- The National Digital Resource Bank Saving 98%
- Killby and Gayford Saving 98%

4. Government Actions around Open Source



Skunkworks Operating Model



5. Challenges For System Integrators

- "We deliver what the Customer asks for"
- Current customer knowledge levels/expectations
- Skills/re-education of staff
- Risk management processes will need to be reviewed
- Perceived issues re legal/licensing
- Procurement processes
- Understanding of Open Source, inc
 - Cultural
 - Technical
 - Legal

6. Opportunities for System Integrators

Supports modular approach

- increase granularity
- clearer break points in stage contracts
- Re-use of solutions
- Reduce dependency on proprietary suppliers for products and support skills
- Expansion of skills pool (inc via SMEs)
- Greater scaling capability
- Responsiveness
- Leading to.....
 - Greater Project success
 - Lowering of costs

7. What happens next: Open source options

- Server
- Database
- Middleware
- Application Server
- Cloud
- Business Application
- Network
- Web
- Desktop Office
- Specialist Applications

Sector	Software	Consider as Alternative to	Comments	Real World Use
Server Operating Systems	 RedHat Enterprise Linux 	 Microsoft Windows Server 	purpose Unix- like operating system with proven higher performance, availability and security	 London Stock Exchange has moved to a Linux based infrastructure
	Canonical Ubuntu Server	• UNIX - Sun Solaris, IBM AIX, HP UX		
	CentOs Linux		record.	
	 FreeBSD, NetBSD, OpenBSD 	 Microsoft Windows Server 	 General purpose Unix- like operating system with 	 telecoms, broadband, web servers
		 UNIX - Sun Solaris, IBM AIX, HP UX 	proven higher performance, availability and security record.	
			 Particular record in internet and network services. 	
Virtualisation	Linux KVM	 VMWare Server 	• SSS	
	• Virtualbox	VMWare		
	UN	Workstation, CLAPasaliesFor		23

Open Source Software - Assessment Model

• We are looking for software to be :

- Proven
- Support
- Security
- Software Development
- IT Integrator
- Legal
- License

IT • Integrato r or Supplier	Integrator understands open source software and its ecosystem.	 Integrator understands open source software and its ecosystem only enough to make occasional use of software, primarily imitating other integrators. 	Integrator does not understand open source software and its ecosystem. and has no intention to use it strategically.
·	Integrator's legal and commercial units understand open source software and are fully engaged with it business as usual.	 Integrator's legal and commercial • units partially understand open source software and only engage with it tactically and by exception. 	Integrator's legal and commercial units do not understand or engage with open source software.
•	Open source software plays a primary tier role in the integrator's strategic vision and approach to IT solutions and services. Integrator maintains permanent internal	 Open source software does not play a primary tier role in the integrator's strategic vision and approach to IT solutions and services. It only plays a secondary role where it is used 	Open source plays no part in the integrator's strategic vision or approach to IT solutions.
	expertise for strategic open source software.	 Integrator's internal expertise is incidental. Integrator buys in open source expertise on a temporary and case by case basis. 	Integrator has no internal expertise in open source software, and does not engage temporary expertise.
•	Integrator has established channels to support and maintenance for open source software.	 Integrator engages channels to support and maintenance for open source software on a case by case basis, and often by exception. 	Integrator has no channels to open source support and maintenance.
	and integration specialists for specific open source software.	 Integrator only forms partnerships with design and integration specialists for specific open by exception. 	Integrator has no partnerships with open source software specialists.
•	Integrator has proven successful experience of open source software, over a wide range of solutions and services, including mission critical.	successful experience of open source software, over a limited set of solution and service types.	Integrator has no proven experience of open source software as part of its solutions and services. 25

7. Your help

System Integrators share with Cabinet Office :

- Which Open Source software deployed
- Where they have deployed it
- List of perceived challenges
- New Project Evaluate Open source solutions
- Legacy systems Evaluate opens source solutions at opportunity

Questions ?

