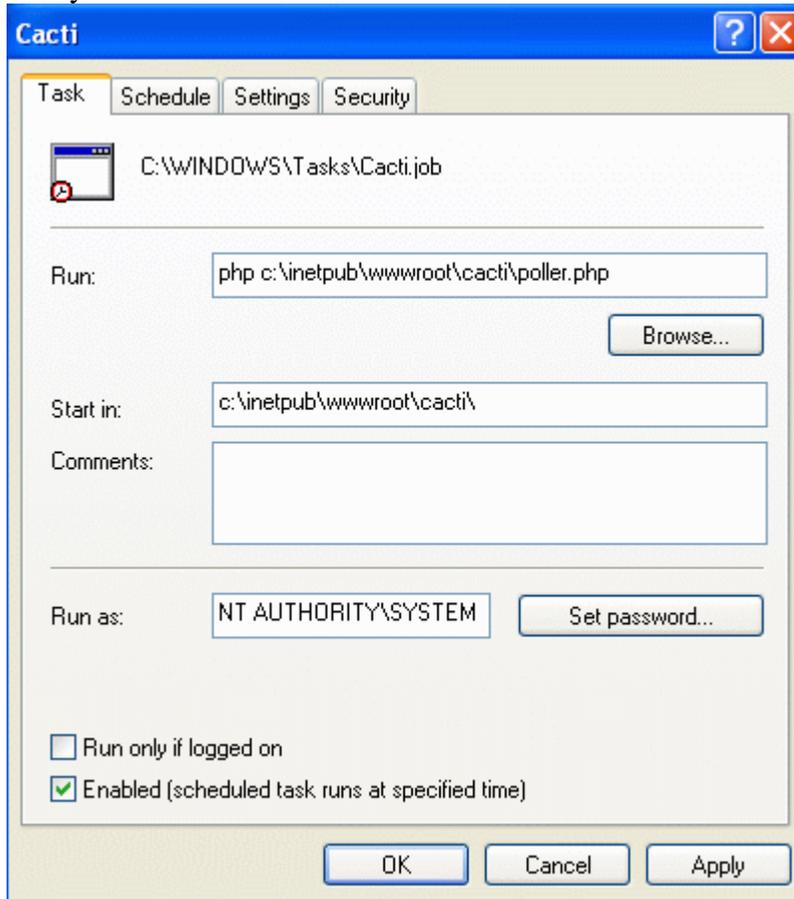


Post Install Instructions

Configuring the Scheduled Task:

1. Open up the scheduled task that was created for you.
2. Verify the scheduled task that was created looks like the one below.

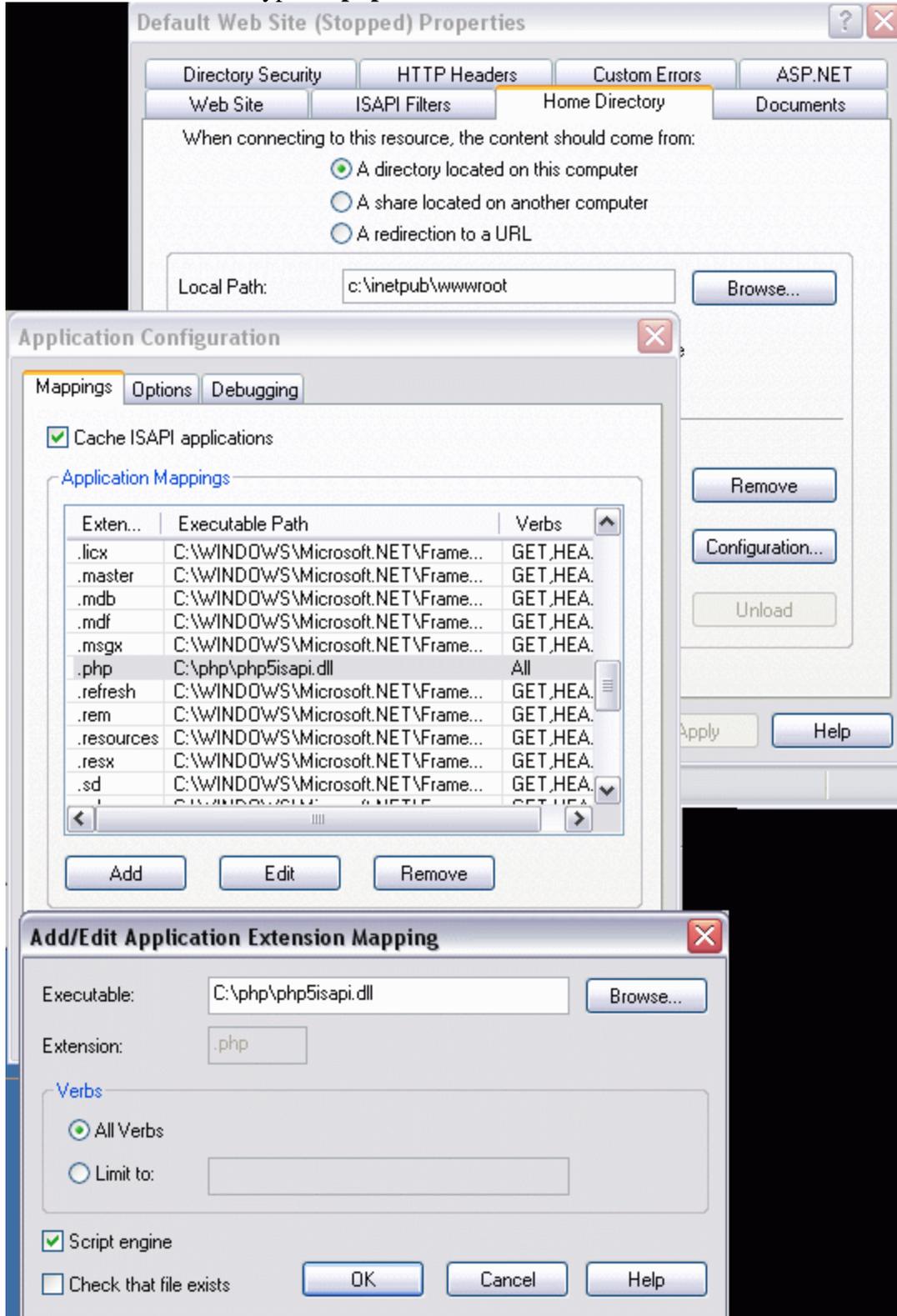


3. Set the correct computer name and username in the **Run As** field. The correct format is **COMPUTERNAME\USERNAME**. Also set the password for the account.

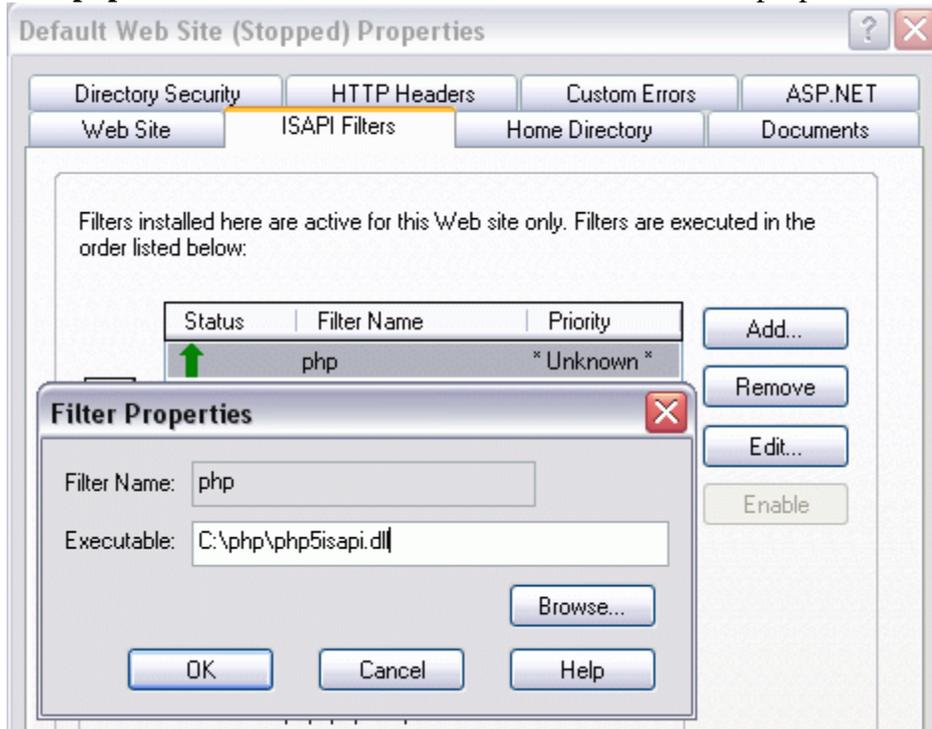
Configuring IIS

1. Start the Internet Information Services (IIS) Manager, right click on Default Web Site (in most cases) and select **Properties**.

- Under the *Home Directory* tab, select **Configuration** and click **Add**. Browse to the path of `php5isapi.dll` and type in `.php` as the extension.

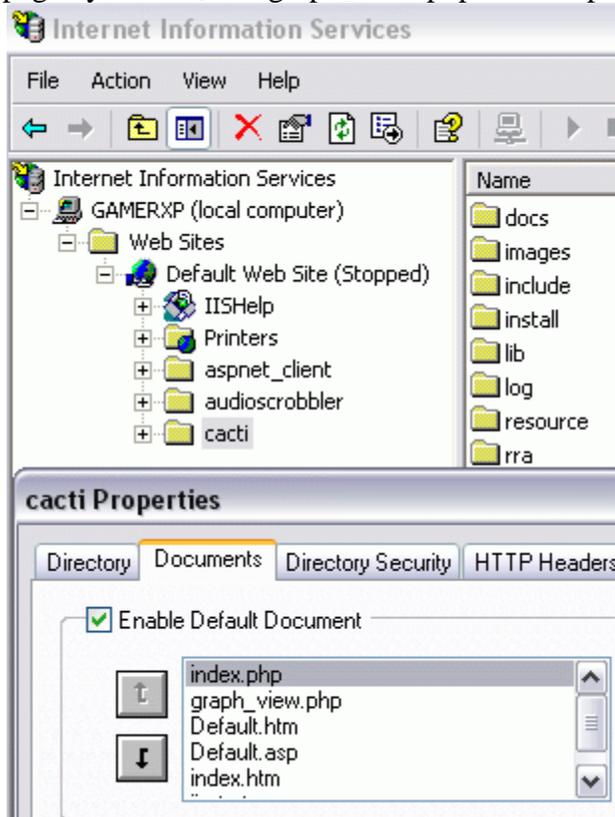


- Under the *ISAPI Filters* tab, click **Add** and browse to the `php5isapi.dll` file. Name the filter **php** and click OK twice to close the Default Website properties.



- Get properties on the *Cacti* folder under the Default Website. Under the *Documents* tab, add `index.php` to the top of the list. Alternatively, if you want users to view the graphs

page by default, add graph_view.php to the top of the list.



Verify NTFS Permissions

1. Some times the installer is unable to properly modify the various NTFS permissions Cacti needs set on files/folders. This often happens when antivirus software interferes / blocks the installer's scripts from running. Thus, it's a good idea to double-check the NTFS permissions are correctly set, otherwise the Cacti installation will not function properly.
2. Read [this FAQ](#) which outlines the needed permissions.

Restart the computer before attempting to access the Cacti website!

Miscellaneous

1. If you ever get properties on a folder which the Cacti installation wizard modified and click on the Security tab, you will be presented with the following message:



It is **imperative** that you click OK to retain the NTFS security settings that were applied. Otherwise, your Cacti installation will no longer work.

2. Look in your Cacti log folder (typically `\Inetpub\wwwroot\cacti\log\`) for additional logs that the Windows Installer created if you run into problems.
3. If after the installation, IIS reports a **HTTP 500 - Internal Server Error**, I've found the cause to be either two things
 - A. ASP.Net needs to be re-setup. Run the following in the `\WINDOWS\Microsoft.NET\Framework\v2.0.50727` directory:

```
iisreset /stop  
net user ASPNET /delete  
aspnet_regiis -i  
iisreset /start
```
 - B. The PHP configuration needs to be re-confirmed. For whatever reason the scripts used to install PHP didn't properly put it into the configuration.
 - A. Re-follow the **Configuring IIS** section earlier in this document.
 - B. Instead of simply verifying the settings are correct/present, click OK to every dialog. This will re-set the settings.
 - C. Lastly, you can try following [Microsoft KB 311766](#) on how to troubleshoot it.

Accounts

MySQL

Username: root

Password: cacti

Username: cactiuser

Password: cactipw

Cacti

Username: admin

Password: cactipw

