# **Post Install Instructions**

Configuring the Scheduled Task:

- 1. Open up the scheduled task that was created for you.
- 2. Verify the scheduled task that was created looks like the one below.

Cacti		?×				
Task Schedu	ule Settings Security					
C:\\w	/INDOW/S\Tasks\Cacti.job					
Run:	php c:\inetpub\www.root\cacti\poller.php					
	Browse.					
Start in:	c:\inetpub\wwwroot\cacti\					
Comments:						
Run as:	NT AUTHORITY\SYSTEM Set password					
☐ Run only if ✔ Enabled (so	logged on cheduled task runs at specified time)					
	OK Cancel Ap	ply				

3. Set the correct computer name and username in the **Run As** field. The correct format is COMPUTERNAME\USERNAME. Also set the password for the account.

### **Configuring IIS**

1. Start the Internet Information Services (IIS) Manager, right click on Default Web Site (in most cases) and select **Properties**.

2. Under the *Home Directory* tab, select **Configuration** and click **Add**. Browse to the path of php5isapi.dll and type in .php as the extension.

Default Web Site (Stopped) Properties	$\times$						
Directory Security HTTP Headers Custom Errors ASP.NET Web Site ISAPI Filters Home Directory Documents							
When connecting to this resource, the content should come from: A directory located on this computer A share located on another computer A redirection to a URL							
Local Path: c:\inetpub\wwwroot Browse							
Application Configuration							
Application Mappings Remove							
Exten   Executable Path   Verbs     .licx   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .master   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .mdb   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .mdf   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .mdf   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .mdf   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .msgx   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .php   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .rem   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .resources   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .resx   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .sd   C:\WINDOWS\Microsoft.NET\Frame   GET,HEA.     .sd							
Add/Edit Application Extension Mapping							
Executable: C:\php\php5isapi.dll Browse   Extension: .php							
Verbs O All Verbs							
O Limit to:							
✓ Script engine   □ Check that file exists   □ K   Cancel							

3. Under the *ISAPI Filters* tab, click **Add** and browse to the php5isapi.dll file. Name the filter **php** and click OK twice to close the Default Website properties.

)efault Wel	Site (Sto	opped) Propert	ies	? >
Directory	Security	HTTP Heade	ers Custom Errors	ASP.NET
Web Site	э 📄	ISAPI Filters	Home Directory	Documents
Filters ins order liste	talled here and below:	are active for this W Filter Name	'eb site only. Filters are exe Priority * Unknown *	ecuted in the
Filter Pro	Remove Edit			
Filter Name	e: php	obo5isaoi d <b>il</b>		Enable
	OK	Cancel	Browse Help	

4. Get properties on the *Cacti folder* under the Default Website. Under the *Documents* tab, add index.php to the top of the list. Alternatively, if you want users to view the graphs

page by default, add graph\_view.php to the top of the list.



#### **Verify NTFS Permissions**

- 1. Some times the installer is unable to properly modify the various NTFS permissions Cacti needs set on files/folders. This often happens when antivirus software interferes / blocks the installer's scripts from running. Thus, it's a good idea to double-check the NTFS permissions are correctly set, otherwise the Cacti installation will not function properly.
- 2. Read <u>this FAQ</u> which outlines the needed permissions.

#### Restart the computer before attempting to access the Cacti website!

#### Miscellaneous

1. If you ever get properties on a folder which the Cacti installation wizard modified and click on the Security tab, you will be presented with the following message:



It is **imperative** that you click OK to retain the NTFS security settings that were applied. Otherwise, your Cacti installation will no longer work.

- 2. Look in your Cacti log folder (typically \Inetpub\wwwroot\cacti\log\) for additional logs that the Windows Installer created if you run into problems.
- 3. If after the installation, IIS reports a **HTTP 500 Internal Server Error**, I've found the cause to be either two things
  - A. ASP.Net needs to be re-setup. Run the following in the \WINDOWS\Microsoft.NET\Framework\v2.0.50727 directory: *iisreset /stop net user ASPNET /delete aspnet\_regiis -i iisreset /start*
  - B. The PHP configuration needs to be re-confirmed. For whatever reason the scripts used to install PHP didn't properly put it into the configuration.
    - A. Re-follow the **Configuring IIS** section earlier in this document.
    - B. Instead of simply verifying the settings are correct/present, click OK to every dialog. This will re-set the settings.
  - C. Lastly, you can try following Microsoft KB 311766 on how to troubleshoot it.

## Accounts

MySQL Username: root Password: cacti Username: cactiuser Password: cactipw Cacti Username: admin

Password: cactipw