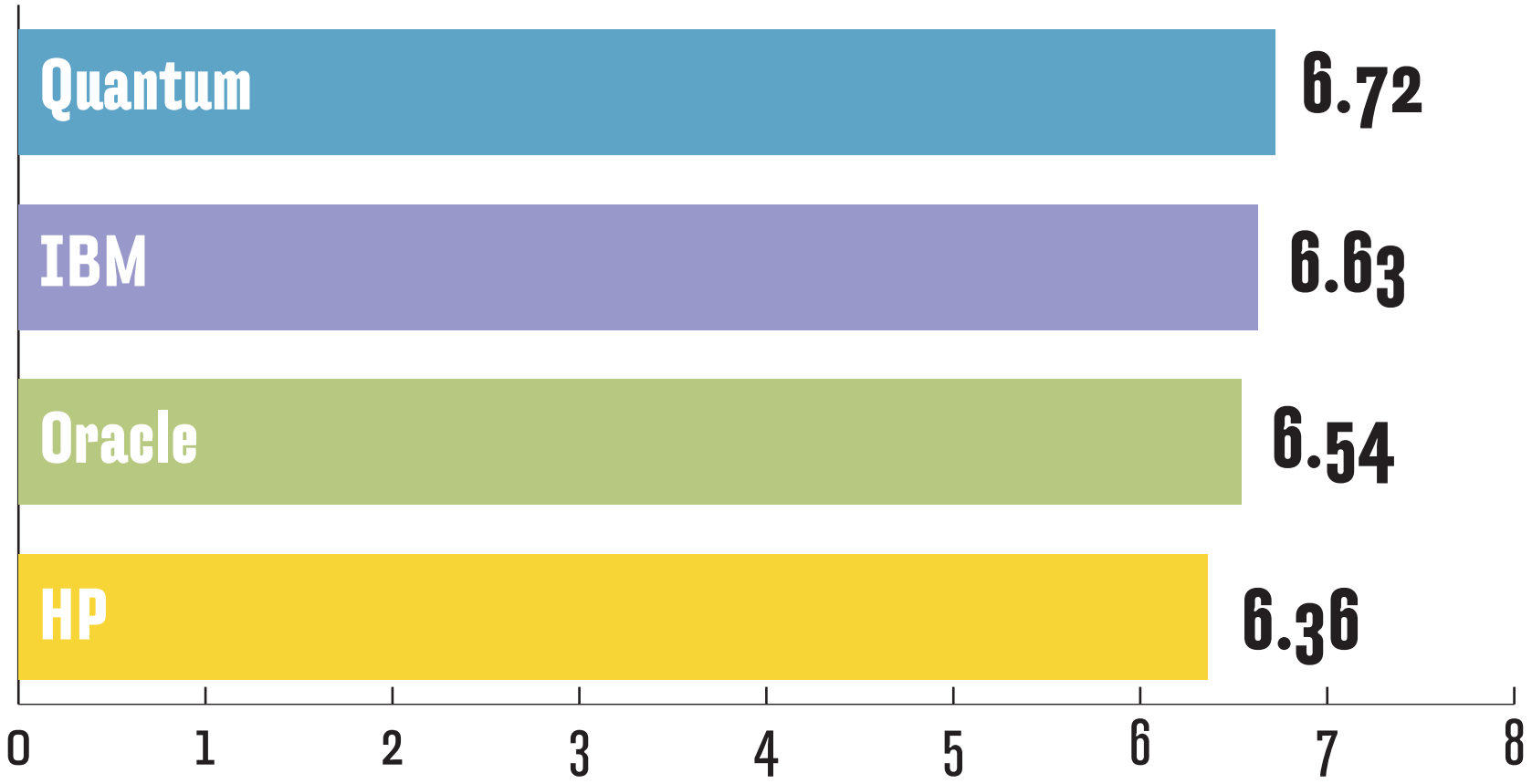Enterprise tape libraries: PRODUCT FEATURES