

## Project Assessment Results

Please circle your response on a scale of 1 to 5, where 1 is Strongly Disagree and 5 is Strongly Agree.

#	Description	Category	1 Strongly Disagree	2 Disagree	3 Neutral	4 Agree	5 Strongly Agree
1	The project team was prompt and responsive to a wide variety of needs on the project.	Business Alignment	1	2	3	4	5
2	The project team provided a consistently high level of service.	Business Alignment	1	2	3	4	5
3	The project team was very responsive to your initial request.	Business Alignment	1	2	3	4	5
4	The project team adapted to your organization's culture.	Business Alignment	1	2	3	4	5
5	The project team's recommendations reflected your best interest.	Business Alignment	1	2	3	4	5
6	The project team's counsel addressed your organizational and human requirements.	Business Alignment	1	2	3	4	5
7	The project team was able to identify potential barriers to success and help you alleviate these barriers.	Business Alignment	1	2	3	4	5
8	The project team was able to identify and use the unique skills and abilities of those involved to achieve success.	Business Alignment	1	2	3	4	5
9	The project team demonstrated the right awareness of all stakeholder groups in the project.	Business Alignment	1	2	3	4	5
10	The project team promoted the right business performance improvement strategies for your organization.	Business Alignment	1	2	3	4	5
11	The project team assisted you effectively in aligning your organizational structures to your new business expectations.	Business Alignment	1	2	3	4	5
12	The project team helped you facilitate the organizational changes induced by the project.	Change Management	1	2	3	4	5
13	The project team suggested the right change leadership pattern for your organization.	Change Management	1	2	3	4	5
14	The project team was accurate in its assessment of your organizational readiness for change.	Change Management	1	2	3	4	5
15	It was easy to communicate with the correct person within project to address project specific and needs.	Communication	1	2	3	4	5
16	The project team instilled the right level of communication throughout the project.	Communication	1	2	3	4	5

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17	The project team made good use of the informal and formal leaders to promote acceptance of the new systems.	Communication	1	2	3	4	5
18	The project team was successful in creating a two-way communication mechanism to involve users.	Communication	1	2	3	4	5
19	The project team provided the right level of functional knowledge to achieve desired business objectives.	Knowledge	1	2	3	4	5
20	The project team was sensitive to your organization's political nuances and hot buttons.	Knowledge	1	2	3	4	5
21	The project team was knowledgeable of your industry-specific issues.	Knowledge	1	2	3	4	5
22	Overall, the project team performed in a professional manner and delivered the results we required.	Knowledge	1	2	3	4	5
23	The project team provided the right level of technical knowledge.	Knowledge	1	2	3	4	5
24	The project team transferred the expected knowledge to your employees.	Knowledge	1	2	3	4	5
25	The project staff was organized and coordinated.	PM	1	2	3	4	5
26	The project team effectively managed the project and kept us informed of progress and any issues.	PM	1	2	3	4	5
27	The project approach used demonstrated the experience of the project management.	PM	1	2	3	4	5
28	The project team displayed the right amount of professionalism.	PM	1	2	3	4	5
29	The project team understood our requirements to the extent necessary to successfully complete the project.	Requirements Assessment	1	2	3	4	5
30	The project met or exceeded our requirements.	Requirements Assessment	1	2	3	4	5
31	The project team demonstrated an accurate assessment and understanding of your needs and expectations.	Requirements Assessment	1	2	3	4	5
32	The project team worked well with partners.	Requirements Assessment	1	2	3	4	5
33	The project team was able to discover and clarify your unique organizational needs.	Requirements Assessment	1	2	3	4	5
34	The project team tailored recommendations, products and services to meet your unique needs.	Requirements Assessment	1	2	3	4	5

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35	The project team had the requisite skills to successfully deliver the desired results.	Skills	1	2	3	4	5
36	The project team was able to work effectively under pressure.	Teamwork	1	2	3	4	5
37	The project team worked as one team to bring value to your organization.	Teamwork	1	2	3	4	5
38	The project team provided you with the appropriate re-skilling program so that your users are trained on your new systems.	Training	1	2	3	4	5

Please feel free to make detailed comments on your answers.

May we contact you directly to discuss your responses?

Yes

No

Please record your email / phone so we can discuss this further:

Email: \_\_\_\_\_

Phone: \_\_\_\_\_