shared with the service provider's customers. Because there's a Type I and Type II SAS 70/SSAE 16 examination, it’s crucial to confirm that the service provider performs the more stringent Type II audit. Only a Type II audit report expresses the auditor's opinion on whether the controls tested operated effectively enough to provide reasonable assurance that the control objectives were achieved during the period specified. For instance, Sarbanes-Oxley (SOX) audits usually only rely on Type II audit reports.

You should also understand the scope of the audit report and what it covers. Many smaller MSPs are quick to declare SAS 70/SSAE 16 compliance