Cybersecurity Vendor Evaluation Questionnaire

Before approaching vendors, clarify your business needs and goals.

- What are our organization's most critical data assets and systems?
- What specific cybersecurity gaps are we trying to address?
- What is our budget for cybersecurity services?
- What industry-specific compliance requirements must the vendor meet?

This section lists the questions you'll need to ask to evaluate vendor candidates. Notes can be made on the right.

Vendor Profile and Credentials	
What is your company's core specialty?	
How many years of experience do you have in our industry?	
What relevant cybersecurity certifications does your company hold?	
What professional certifications do your security staff have?	
Security Measures and Incident Response	
■ What specific security measures do you have in place?	
What is your incident response plan for cyberattacks?	
How do you monitor and analyze network traffic?	
■ What encryption methods do you use to protect data?	

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Track Record and References	
■ How many security incidents has your company experienced in the last three years?	
Can you provide references from existing customers in our industry?	
Service and Operations	
What specific security services do you offer?	
■ How do you ensure your employees are trained in cybersecurity best practices?	
■ How scalable are your solutions?	
Support and Infrastructure	
■ Do you provide 24/7 dedicated support?	
What channels are available to reach your support team?	
Contract and Pricing	
■ What are your service-level agreements (SLAs)?	
Can you provide a detailed breakdown of all costs?	
Do you require long-term contracts or include excessive termination fees?	

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