Collaboration applications comparison

Features	Skype for Business	Cisco Jabber	Cisco WebEx
Video conferencing	• Group HD video meetings • Turn instant messaging conversation or audio call into video call • Add participants mid video call • Record audio and video in meetings • Toggle between full window and compact version • Interoperable with other vendors' video teleconferencing systems	• Softphone with group HD video calling/meetings • Video calls can be placed to other UC clients or other standards-based video endpoints like a video conference room • Desk phone video • Expand video to full screen • Add contacts to video call • Start video call within IM	• Group HD video calling/meetings • View full screen or adjust proportions • See up to 7 people's video feeds • Record audio and video in meetings • Start side chat with anyone in meeting
Voice	• Check audio quality before call • Use computer mic and speakers or headset for audio device • Switch audio device mid call • Make calls with desk phone • Call holding, forwarding, muting • Rate call quality • Call contacts from Word	• IP voice volume control • Transfer from desktop to mobile without interruption • Add others to call • Add video • Visual voicemail • Call transfer, holding and muting	• HD voice when joining by VoIP • Integrated audio to show who's speaking • Call Me feature makes meeting call you — no dial in, no passcodes required • VoIP or phone call-in
IM & Presence	• Group IM • Add contacts mid conversation • Manage multiple IM conversations at once • Add audio, video and share files via IM • Automatically saves IM history; view or continue previous IMs • Presence based on Outlook calendar • Stress message importance • IM within a meeting • If someone calls, you can start an IM instead of taking call	• Manage multiple IM sessions at once • Group or individual chat within or outside your organization • Presence automatically changes • Rich presence • IM and presence capabilities across other IM clients • Message history kept between you and each contact — voice messages, calls, emails • Move from IM to text, call, email or start WebEx meeting • Custom presence status capability	• Instant messaging through Jabber
Sharing & Collaboration	• Share desktop and programs during meeting • Hand control of desktop to others in meeting so they can make changes to files • Select which participants can download shared files	• Desktop and file sharing lets others view content on your screen for real-time collaboration • VPN-less remote access	• Show your whole desktop or just one application and keep the rest private • File sharing • Remotely control others' desktops • Markup tools and whiteboard • Share presenter role
Meetings & Scheduling	• Check contacts' availability before scheduling meeting • Set meeting restrictions on participants • Schedule meetings in Outlook • Join meetings from desktop and Web browsers • Up to 250 people in meetings	• Launch WebEx sessions from calendar view • Reminder pop-ups for meetings • Escalate to WebEx meeting from Jabber • Contact search	• Launch sessions from calendar view • Reminder pop-ups for meetings • Schedule meetings in Outlook • Ad-hoc and scheduled meetings • Schedule with Outlook or Lotus Notes • View WebEx meetings in Jabber client
Platforms	• Android, iOS, Mac, Windows and Web clients	• Android, Blackberry, iOS, Mac, Windows	• PCs, Macs, Linux, Android, iOS, Blackberry, Windows Phone 8
Interoperability	• Interoperability with third-party dial-in conferencing providers • Integrates with Office apps and consumer Skype	• Integrated with Microsoft Outlook and SharePoint • Initiate communications within desktop apps • Jabber SDK available	• Interoperable with Cisco Collaboration products, some Office integration
Price	• Online Plan 1: $2 per user, per month with annual commitment • Online Plan 2: $5.50 per user, per month with annual commitment • Plan 3: Server 2015	• Typically bundled within various SaaS and on-premises license packages • Jabber For Everyone plan is free for on-premises users under certain terms	• WebEx Meetings free with 3 people per meeting up to WebEx Event Center plan for up to 1,000 participants for $479 per month ($383 a month on annual plan). Several layers of services available.