

# UNIFIED COMMUNICATIONS PRIORITIES & PURCHASES

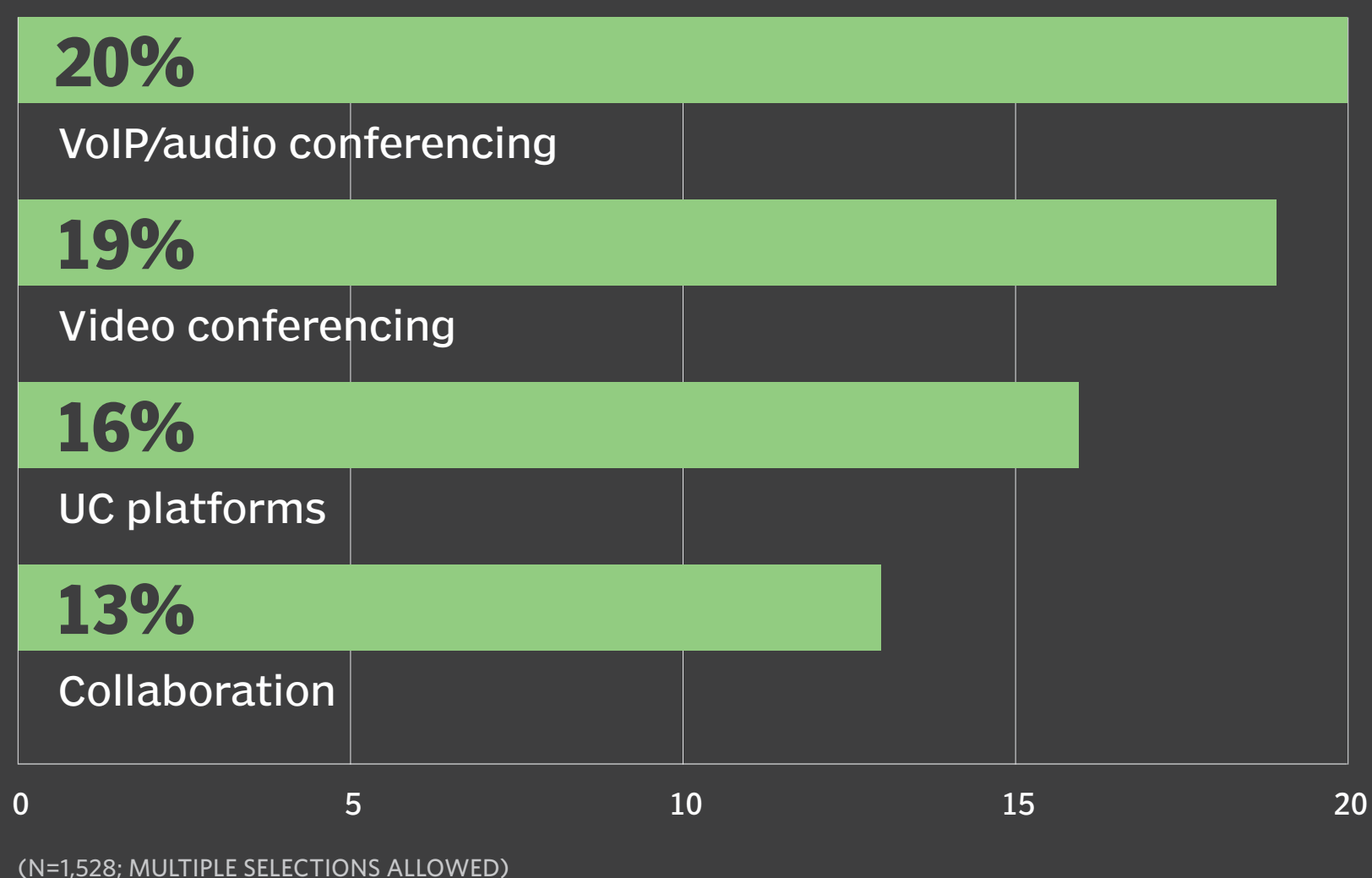
Networking pros rank their projects and planned investments

# 13

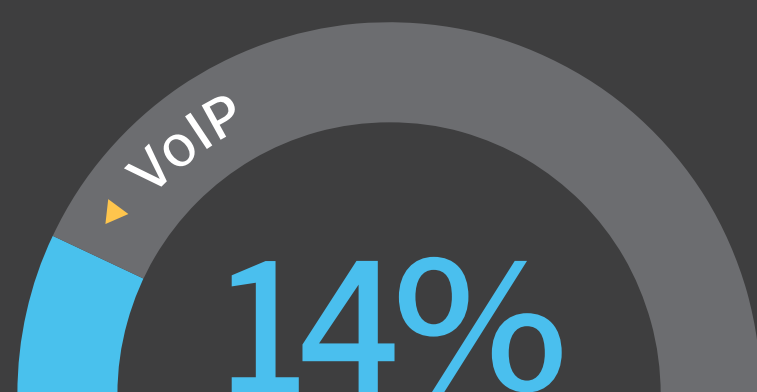
Percentage of IT managers who place unified communications—including VoIP, collaboration and video conferencing—among their top 10 networking priorities for the next 12 months.

(N=1,530)

## WHICH UC PROJECTS DO IT PROS PLAN TO INVEST IN OVER THE NEXT YEAR?



## WHICH UC APPLICATIONS ARE CREATING “BLIND SPOTS” IN NETWORK MANAGEMENT TOOLS?



(N=1,107; MULTIPLE SELECTIONS ALLOWED)



# 12

Percentage of IT pros who plan to invest in network management tools that support UC capabilities this year.

(N=1,107)

## ABOUT ONE IN FIVE RESPONDENTS PLAN TO USE OUTSOURCED UC SERVICES:

- 22%:** VoIP as a service
- 21%:** Video conferencing as a service
- 18%:** UC as a service

(N=654; MULTIPLE SELECTIONS ALLOWED)

